

North Tyneside   
**sendiass**

Special Educational Needs and Disability,  
Information, Advice & Support Service



North  
Tyneside  
Council

# Information, Advice and Support

## What should happen?



Are you **aged 25 or under**?

Are you **disabled** or do you have special educational needs?

**Special educational needs** are when you need extra support to learn things.



The law says that you can get **information, advice and support**.

You can come to us if you want some **help** with getting the right kind of:

- Support at **school**, college or training
- **Health** services
- **Care** and support





Most people who are 16 years old or more and have finished Year 11 can make their own decisions about their school or support.

If you would like a **parent or carer** to help then that is OK. It is up to you.



If you are **under 16** years old, then we might need to talk to your parents **or carers** before any decisions are made.

Our service is impartial. This means we will not tell you what to do.

**We will not take sides.**



We will give you the information and support you need to make your **own choices.**

Our service is confidential.

That means our meetings will be **private.** We will only tell people what we talk about if you say it is ok. We also need to tell someone if we think you are in danger of being hurt.



**Contact Details:**

Call **(0191) 643 8313** or **(0191) 643 8317**

and ask for Amanda Durrant or Nicola Gregg  
from the SEND Information, Advice and Support  
Service

Email:

**[SENDIASS@northtyneside.gov.uk](mailto:SENDIASS@northtyneside.gov.uk)**

[www.sendiassnorthtyneside.org.uk](http://www.sendiassnorthtyneside.org.uk)