

CCTV and camera doorbells

Requests and conditions of
approval



North
Tyneside
Council

Contents

| | |
|--------------------------------------|---|
| Contents..... | 1 |
| Introduction..... | 2 |
| Installation requirements..... | 3 |
| Responsibility for maintenance | 4 |
| Reference to external guidance | 4 |
| Once you've completed the work..... | 4 |

Introduction

This document provides advice on the installation of CCTV and camera doorbells on your properties.

There are a number of things to consider and this guidance note will assist you in considering all factors in your CCTV and camera doorbells.

As a tenant you have a right to make certain improvements to your home but only with the Council's advance written permission. We will not refuse permission unless there is a good reason. The right to make improvements applies to secure tenants only, if you are an introductory tenant, you must not carry out any alterations or improvements to your home or property.

Please make sure you read and consider this guidance before applying to make any alterations or improvements.

If you have any questions or queries, please get in touch with us directly and we'll be able to advise.

Installation requirements

We have a number of conditions that must be met before we can give agreement for the installation of CCTV or camera doorbells:

- Domestic CCTV and camera doorbell systems must not be able to capture images or sounds outside of the boundary of the premises.
- Permission for domestic CCTV and camera doorbells will not be given where the area surveilled is shared.
- The applicant must comply with the Information Commissioner's Office in relation to the use of the equipment.
- Installation of the equipment must comply with The Town and Country Planning (General Permitted Development) (England) Order 2015, Schedule 2, PART 2, Class F
- Installations that are used to cause distress or breach the privacy of other residents or pedestrians will have the permission revoked.

Responsibility for maintenance

Condition of approval requires that the tenant who applies for the approval is solely responsible for repairs, maintenance, and related upkeep of the installation, in line with Section 9.3.1 of the Tenancy Agreement for the duration of their tenancy.

The installation of CCTV and camera doorbells may qualify under the Compensation for Improvements Regulations as an object which improves the security of the dwelling-house.

Reference to external guidance

There are a number of places online where you can find additional information on before submitting your application. These include:

Guidance from The Information Commissioner's Office

[Click here for ICO guidance](#)

Planning Portal: Security

[Click here for Planning Portal CCTV positioning guidance](#)

The Town and Country Planning (General Permitted Development) (England) Order 2015

[Click here for guidance on permitted development rules for domestic CCTV](#)

Once you've completed the work

Please email us with the completion details, any necessary certificates and warranty details. We may contact you to carry out a post-inspection.